



# Host Team Coach Essentials

Tools to help you get started.

Host Team

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# Host Team Coach

 **Video:** Coach Welcome

Every week, from the parking lot to the auditorium, volunteers on the Host Team make Life.Church feel like home to every person who walks through our doors. The environment we create goes far beyond big smiles, friendly handshakes and hot coffee — God uses our team to set the stage to reach more people and change lives. We get to do this!

Thank you for the role you play on the Host Team! Your leadership within our team, as well as your ability to care for and connect with others, has set you apart. As a Coach, you will be empowered to lead and train new volunteers in their role. You'll help them find community within the Host Team and help them know they are part of something that truly makes a difference. Life.Church will provide opportunities for you to learn and develop as a leader and as a follower of Christ as well.

**Let's get started!**

*If you delegate tasks, you will build followers. If you delegate authority, you will build leaders.*

**-Pastor Craig Groeschel**

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## The Win

Create a comfortable environment and excellent serving experience for Host Team Role Leaders and volunteers by:

- Growing as a follower of Christ and as a leader.
- Ensuring the weekend guest experience is excellent and free of distractions.
- Investing in the personal leadership and development of Role Leaders.

## Guidelines

### Leadership

Consistently seek **personal development and growth** by:

- Pursuing **spiritual intensity**.
- Exemplifying Life.Church **Behavioral Values** and **Core Values**.
- Seeking tools and opportunities to **sharpen your leadership** skills.

**Encourage** the **development** and growth of **Role Leaders** on the Host Team by:

- Encouraging them to demonstrate Life.Church **Behavioral Values** and **Core Values**.
- **Providing tools** and opportunities to **sharpen their leadership** skills and **spiritual intensity**.
- **Empowering** them with **responsibility** and **ownership** and giving them **authority** within the team.

### Weekend Experience

**Be familiar** with your team **schedule**, the **building**, and any **special events** at church. Connect with your Host Team Pastor or check the Weekly Guide for information you may need.

**Communicate** the **vision** of the Host Team **clearly** and as **often** as possible. Cast vision in casual conversations as well as in a prepared huddle.

Ensure **new members of the Host Team are being properly trained**. Role Leaders should clearly communicate expectations and specifics of the volunteer role using the guidelines provided for each specific role.

**Identify** volunteers who could be **future Role Leaders or Coaches** and work with your Host Team Pastor to begin training them. This helps us be ready as God continues to grow our church and our team.



## Follow Up

Take time to **evaluate the weekend** by:

- Ensuring Role Leaders **follow up** with volunteers who have **missed an opportunity** to serve.
- **Celebrating wins** and processing opportunities for improvement or new ideas with Role Leaders.

**Take time during each week** to maintain contact with Role Leaders via email, phone call, text, or handwritten note. Building relationships helps each Role Leader feel **needed and known** and provides a model for Role Leaders to care for volunteers.

Every **10-12 weeks** have an **intentional conversation** with each Role Leader on the team to determine how they are doing in this season and how they feel about their serving experience. Serving in the local church is designed to be a life-giving and fulfilling experience for each person. However, there may be seasons in which a volunteer needs to step away from serving for a short time.



 **Video:** Coach Expectations

## Gains

We are going to make gains in our \_\_\_\_\_ life and in our \_\_\_\_\_.

*Tip: Check out the Bible App for a new Bible Plan and subscribe to The Craig Groeschel Leadership Podcast.*

## Relationships

As a Coach, our direct span of care is the team of \_\_\_\_\_ at our particular service.

*Tip: Send a text or handwritten note to someone on your team to appreciate them.*

## Operations

Be familiar with the team \_\_\_\_\_, the building, and any special events.

Help new volunteers have a great \_\_\_\_\_ experience!

*Tip: Believe in yourself. You've got this!*

## Wrap Up

Evaluate what went well, what needs to be \_\_\_\_\_, and what can be improved from the week and weekend.

*Tip: Invite Role Leaders to be part of the wrap-up conversation as well.*

*Our mission is to lead people to become fully devoted followers of Christ. That's it.*

Pastor Craig Groeschel



## **Create and protect a value-driven culture**

Create a comfortable environment for Host Team volunteers by building relationships, providing leadership, and communicating clearly and regularly about volunteer roles.

## **Vision & Values**

**We are faith-filled, big-thinking, bet-the-farm risk takers.**

We'll never insult God with small thinking and safe living.

**We are all about the "capital C" Church.**

The local church is the hope of the world, and we know we can accomplish infinitely more together than apart.

**We give up things we love for things we love even more.**

It's an honor to sacrifice for Christ and His church.

**We wholeheartedly reject the label mega-church.**

We are a micro-church with a mega-vision.

**We will do anything short of sin to reach people who don't know Christ.**

To reach people no one is reaching, we'll have to do things no one is doing.

**We will lead the way with irrational generosity.**

We truly believe it is more blessed to give than to receive.

**We will laugh hard, loud, and often.**

Nothing is more fun than serving God with people you love.

**We always bring our best.**

Excellence honors God and inspires people.

**We are spiritual contributors not spiritual consumers.**

The church does not exist for us. We are the church and we exist for the world.

**We will honor Christ and His church with integrity.**

If we live with integrity, nothing else matters. If we don't live with integrity, nothing else matters.

## **Behavioral Values**

Self Awareness

Cultural Relevance

Flexibility

Humility

Resilience

Work Ethic

Sense of Humor

Teachability

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# Tools for Growth

## **A good leader leads. A great leader grows.**

Life.Church uses great training and development tools that are made available for you as a leader. **Training** is about gaining skills — like leading a team of volunteers, using a new tool or system, or connecting with team members. **Development** is about increasing self-awareness and learning how to choose the appropriate next steps for growth.

Your Host Team Pastor is here to help as you process your leadership and take ownership of your development for the long term.

## **Leadership Development Tools**

**Personality Type Assessment** - This free tool will help you become more aware of why you are the way you are.

**StrengthsFinder 2.0** - This online assessment helps you identify what your top five strengths are among those most recognized in today's culture.

**Spiritual Gifts** - We each have God-given abilities that help us fulfill our calling. A Spiritual Gifts test will help you discover your most prominent gifts.

***The Craig Groeschel Leadership Podcast*** - In this monthly podcast, you'll get insights from Pastor Craig to make the most of your leadership potential, learn to solve problems in new ways, and be empowered to take your next steps in leading others.

## **Spiritual Growth**

**YouVersion Bible App** - Bible Plans help you engage with God's Word every day, a little at a time. You can even go through Bible Plans with friends, your family, or your volunteer team. [www.life.church/bible](http://www.life.church/bible)

**BibleX** - This free and easy-to-use Bible study tool connects biblical principles to your everyday life. Use it for independent study or with a group. [www.biblex.com](http://www.biblex.com)

**The Chazown Experience** - The Chazown Experience will help you uncover your unique purpose.

**Life.Church Worship** - New music just for you! Listen to Life.Church Worship anytime at [www.life.church/worship](http://www.life.church/worship).



# Needed & Known

 **Video:** Needed & Known

When new volunteers join the Host Team they are most often looking for an opportunity to be **needed and known**. They hope to have direction and support in their role, meet new people while serving, and want to be able to put their gifts and abilities to use.

## Needed

**Deep down we all want to make a difference.**

As leaders, we help people feel continually needed by \_\_\_\_\_ them as often as we can about the difference they are making.

Helping people feel needed means giving them a place to use their \_\_\_\_\_ and \_\_\_\_\_ to make an eternal impact.

## Known

**Creating an environment where connections can happen.**

As leaders on the Host Team, it is our responsibility to make sure that each volunteer feels \_\_\_\_\_ for and \_\_\_\_\_ to the team.

Follow-up, communication, and \_\_\_\_\_ for others will ensure each Host Team volunteer feels known.

